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Looking for an easy way to customize your eDirectory software? Have it customized by the same developers that built the software with our Custom Development Packages. The packages are designed to provide the process and structure to get your project done on schedule and without the headaches of freelance development. Packages are billed in fixed amounts monthly so there are no cost surprises.

The dev packages have low per hour costs and are designed to be stacked in \$1000 increments if you need more resources to complete larger projects.

Express Dev Package		28 hours per month
Development and Design time	24hrs	Generally scheduled 10hrs every other week with 2 hours on off weeks for planning.
Quality Assurance Time	4hrs	The QA time makes sure your site is tested and ready to go.
Enterprise Grade Development Infrastructure	Included	Includes use of our case tracking system, source code control, development environment, server monitoring, screenshot tool, and project management processes to develop a successful project.
Total Hours	28hrs	
Cost per month	US\$1000	
Average cost per hour	\$35.71	

Double Dev Package		56 hours per month
Development and Design time	48hrs	Generally scheduled 10hrs every week with 2 hours every other week for planning.
Quality Assurance Time	8hrs	The QA time makes sure your site is tested and ready to go.
Enterprise Grade Development Infrastructure	Included	Includes use of our case tracking system, source code control, development environment, server monitoring, screenshot tool, and project management processes to develop a successful project.
Total Hours	56hrs	
Cost per month	US\$2000	
Average cost per hour	\$35.71	

Project Team Package		232 hours per month
US based Project Consultant	8 hrs	Our Washington DC based Project Consultants will spend a couple hours each week on a conference call with you to offer ideas on planning and business strategy.
Development and Design time	192hrs	One full time resources and one part time resource with a mix of design and development.
Quality Assurance Time	32hrs	The QA time makes sure your site is tested and ready to go.
Enterprise Grade Development Infrastructure	Included	Includes use of our case tracking system, source code control, development environment, server monitoring, screenshot tool, and project management processes to develop a successful project.
Total Hours	232hrs	
Cost per month	US\$7000	
Average cost per hour	\$30.17	

Here are a few sample customizations we can do in a custom development package:

- Add a blog, forum, or shopping cart
- Custom data imports and exports
- Changes to design, style and layout.
- Changes to the flow of the check out process, packages, payment or billing options.
- Integration with 3rd party systems such as Salesforce.com, SugarCRM and more.
- Changes to the search algorithms.
- Just about anything you can imagine. If you have an idea, we can probably build it.

Included with all packages:

1. **Kickoff call and initial written project plan** to solidify project objectives
2. **Use of our development infrastructure** including source control system for your project (developer access only). These systems keep a complete revision history for the project , and allow us to develop, test and receive your approval before pushing changes to live.
3. **Case tracking and screenshot tool** using ChangeRequest.com
4. **Release logs** for each release saying what changes were made
5. **Daily status reports** sent on work days
6. **Weekly time-tracking report** (Sent Monday following the work week)
7. **Planning document** sent on off week

To place an order or for more information, contact us today!

www.edirectory.com

Custom Development Package Terms and Conditions:

1. All packages are to be paid in advance.
2. Hours do not roll over if they are not used. This fixed scheduling us to keep your costs down.
3. All Packages are recurring until canceled. There is no commitment aside from 15 day notice provided prior to cancellation. All cancellations must be processed through our online cancellation form.
4. Overtime is billed at \$50 per hour, and must be approved in writing in advance through an overtime request form. Note overtime may not always be possible.
5. Bugs are part of the software development process, and unfortunately occasionally they do get past QA and into a live site. Fixing these bugs occasionally require development time just as it would if you had an in-house employee.
6. Should a key employee become unavailable due to illness, vacation or for other personnel reasons, we will ensure that there is a backup made available to you as soon as possible.
7. ARCA SOLUTIONS DISCLAIMS ANY AND ALL WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT. TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALL SERVICES ARE PROVIDED ON AN "AS IS" BASIS. ARCA SOLUTIONS DOES NOT WARRANT OR REPRESENT THAT THE PRODUCT OR SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR COMPLETELY SECURE.